

EMERGENCY AFTER HOURS NUMBERS

The following firms have arrangements to attend should you have an **EMERGENCY REPAIR** NEED at any time when our office is closed:

<u>Water damage/incidents</u>	BPS	- 1300 724 814
<u>Storm and fire</u>	BPS	- 1300 724 814
<u>Plumber:</u> (eg sewer backing up etc)	Even Flow OR Apex Plumbing	- 0407 900 446 - 0418 286 091
<u>Broken Glass:</u>	Express Glass	- 1300 666 234
<u>Garage doors:</u>	MDI OR Allgate Automation	- 02 9962 8193 - 1300 655 600
<u>Hot Water Service:</u>	Sydney Trade Connect OR Australian Hot Water	- 02 8812 3269 - 02 9698 8922
<u>Electricians:</u>	Easyfix Electrics OR New Gen Electrical	- 02 9666 8008 - 0432 655 938 0411 833 812
<u>Locks:</u>	Eastern Suburbs Locksmiths OR Bells Locksmiths	- 02 9313 4900 - 0415 967 038

If the number is not answered when you ring – please leave a message with your name, phone number and address – and allow 10 minutes for them to call you back.

Some of the above firms have a message as to their after hours number to call (depending on the staff member allocated for that day – as normally one person is not on call after hours all year) you will need to take down this number and call it for them to come out.

The above information is also noted on the home page of our website: www.prostrata.com.au

Note: if the issue is not an emergency, they will not attend. You will need to contact us on the next working day as usual to arrange for a work order to be issued for non-urgent repairs by emailing reception@prostrata.com.au.

For noise complaints or other civil matters please call your local police station.

In the event of a fire or medical emergency call 000.

